



# CITY OF GALAX, VIRGINIA

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## *Office of the City Manager*

September 30, 2024

### **UPDATE ON WATER RESTORATION – SEPTEMBER 30, 2024**

City Staff continue to work on restoring water service to all parts of Galax. On Sunday, September 29<sup>th</sup>, it was discovered that a large water line feeding the main water storage tanks from the water treatment plant had ruptured. Public Works officials worked throughout the night to fix the pipe and water began flowing back into the City View Water Storage Tanks early this morning. So far, the City View Water Storage Tanks have been filled and subsequently two other water storage tanks have begun refilling. Barring any additional breakdowns or pipe failures, it is anticipated that water service will be restored to most or all of the City by the end of tomorrow (October 1<sup>st</sup>). This is just an estimate right now and may change as conditions change. Once all tanks have been fully refilled, the City is required to have the water tested by the Virginia Department of Health and can lift the boil water notice once two negative tests are received with twenty-four hours in between. Please remember that the boil water order is currently in effect and you should continue to do so for cooking and drinking until notified otherwise.