

WHAT *to* EXPECT *after* YOU APPLY *for* FEMA ASSISTANCE



WITHIN
10 DAYS
AFTER
APPLYING

A FEMA inspector may call you to set up a time and date to perform the inspection at the damaged address. Be sure to have your application number available.



DURING THE
INSPECTION

Inspectors will...

- Observe social distancing guidelines,
- Show you their credentials,
- Ask to see a photo ID,
- Ask to see documents to verify the home ownership or occupancy if FEMA has been unable to verify,
- Walk around the interior and exterior of your home if feasible,
- Document damage.

Inspectors won't...

- Decide if you will receive assistance,
- Ask for money, bank account information, or credit card information.

**BE
READY
TO...**

Have your FEMA application number handy,

- Show your photo identification,
- Show proof of ownership or occupancy if requested by the inspector,
- List all household occupants living in the home at the time of disaster,
- Discuss disaster-caused damage to both your home and personal property,
- Show your insurance policy and any additional documents requested by the inspector.

If you have insurance, contact your insurance agent.

WITHIN
10 DAYS
AFTER THE
INSPECTOR'S
VISIT

- You will receive a letter or electronic correspondence explaining FEMA's decision.
- If you are determined eligible for assistance, you may receive a U.S. Treasury check or Direct Deposit.

If you have questions after your inspection, please call FEMA's Helpline at 800-621-3362.



FEMA